

Release Note FOR Alcatel-Lucent Enterprise Easy Device Management

This document is the Technical Release Note of ALE Easy Device Management.

Revision History

Edition 1: August 13, 2024	creation of the document
Edition 2: February 20, 2025	version 1.3.0.1 release
Edition 3: June 20, 2025	version 1.4.0.0 release

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1 Introduction

Latest Version: 1.4.0.0

2 Release Notes of Version 1.4.0.0

2.1 New Features

[All]Resource management optimization: Certificate management, OpenVPN config files
[All]Supporting exporting phone config file in EDM side

Only for local:

[EDM_Local]Adding the H2P support into EDM
[EDM_Local]Removing the restriction on a maximum of 5 network range limit
[EDM_Local]Supporting diagnostic with sub-account
[EDM_Local]Supports new installation system - RockyLinux

2.2 Optimization

Web scrolling operation optimization

2.3 Bug Fixes

List of bugs fixed
Push # through EDM text mode failed
EDM time zone is not correct
Parameter pushed from channel account will be disappeared when the phone in sub-channel account is factory reset
EDM show "Network Exception" when tried to export SIP account

3 Release Notes of Version 1.3.0.1

3.1 New Features

EDM Cloud and EDM Local support M3s/M5s/M7s/M7s Pro.

3.2 Optimization

Account management interface optimization, improved performance.

3.3 Bug Fixes

List of bugs fixed
SIP account register failed alarm not working.
When import SIP accounts to an exist SIP server, the system will create a new SIP serve instead of adding the accounts to the exist one.

4 Release Notes of Version 1.2.0.3

4.1 New Features

EDM Cloud Supports H2(P)

4.2 Optimization

None

4.3 Bug Fixes

List of bugs fixed
The size of the exported syslog data is 0kb
High CPU load which caused the "service exception" and "503" error during EDM service starting phase
For security reasons, the SN should not be updated by the information reported by the device

4.4 New Feature Descriptions

EDM Cloud supports H2(P) management, including device statistics, configuration management, firmware upgrade, reboot and factory reset.

The following table is a detailed list of features supported and not supported:

Features	Supported	Not Supported
Account Management	Fully supported	
Device Management	Add/Delete/Edit Device Import/Export Device Site Assignment Reboot Reset Firmware Upgrade Set Parameters (GUI and Text mode)	Diagnostics
Device Configuration	Model Configuration (GUI and Text mode) Group Configuration (Only GUI mode) Site Configuration (Only GUI mode)	MAC Configuration Global Configuration
Task Management	Reboot Reset Firmware Upgrade Model/Group/Site Config Update	Global Config Update Resource File Update
Alarm Management	Fully supported	

Device Diagnostics	Not supported	
Resources Management	Firmware Management	Other Resources Management

Note To be compatible with H2(P), some GUI configurations for Group and Site Configuration have been removed. The following table is a detailed list of configuration items removed.

Menu	Sub-menu	Item
Account	Codec	OPUS Bandwidth
		ILBC Frame Mode
		Ptime
		Payload Types
		VAD
	Advanced	Message Waiting Indication URI
		Server Type
		DTMF Mode
		Session Timer Refresher
		BLF List Pickup Code
		SIP VoIP Tickets Collector
		Digit Map
		Digit Map Timer
		Privacy Mode
		Use SIPs URI Enable
		Subscribe Time
		Secondary Subscribe Time
		Max Failure Time
		TLS Anticipation Enable
SIP Features	General	Local SIP Secure Port
		Local SRTP Port
		Local SRTCP Port
		Local RTCP Port
		SIP Max Call
		Local Conference Max Party
		SIP SRTP Authentication Mode
		SIPs Peer Verify
		TLS Version
		Pound Key
		SIP Peer Filter
		PANI Enable
		Use Auto BLF List Enable
		RFC2543 Hold Enable

Network	IP Parameter	Auto Answer RFC5373
		Account Server Failover Enable
		Enable DHCP User Class
		DHCP User Class
		RFC Compliance
	Port	MTU
		LAN Auto
		LAN Speed
		LAN Duplex
		PC Auto
		PC Speed
		PC Duplex
		PC Port Enable
	LLDP	Power Management
		Inventory Publication
Provision	Auto Provision	Backup Auto Provision URL
		Polling By Interval
		Polling Timeout (second)
		Polling By Weekdays
		Polling Begin Time
		Polling End Time
		Polling Day of Week
Phone Keys	Program key	All items
	Dynamic key	All items
	EXT key	All items
Settings	General	Key As Send
		Stutter Tone Enable
		Dialing Tone Enabled
		Call Number Filter
		Web Session Expire Time (30-86400s)
		Ring Back Timeout
		Call Completion
	Time & Date	Location
		Date Format
	Call Display	All items
	Audio	Country Tone
		DTMF Level
		DTMF Duration
		Hearing Aid
		802.1P Priority
	Display	All items

	Ringing	Progressive Ringing
		Internal Melody
		External Melody
		Beeps Before Ringing
	Dialing rule	All items
Function	Phone Lock	Automatic Lock
	Forward	Forward Method
		Forward Mode
	DND	DND Method
		DND Mode
Directory & History	Intercom	All items
	Hotline	All items
	LDAP	All items
Maintenance	Remote Phone Book	Remote Phone Book Enable
	Log Collection	Syslog Protocol
	Security	All items

4.5 Open issues

Open issues
Edit Account interface should not display an existing account when adding the original device again
The phone should not report register failure alarm after reset factory

5 Release Notes of Version 1.2.0.2

5.1 New Features

None

5.2 Optimization

None

5.3 Bug Fixes

List of bugs fixed
M7 lost EDM connection after provisioning
Enterprise account activate failed

6 Release Notes of Version 1.2.0.1

6.1 New Features

None

6.2 Optimization

1. EDM confirmation email optimization.

Optimize account activation and password reset email content.

2. EDM account status optimization.

If the account status is activated, showing “Activated”.

6.3 Bug Fixes

List of bugs fixed
EDM word spell mistake

Submitting a Service Request

Please connect to our [eService Request](#) application.

Before submitting a Service Request, please be sure:

The application has been certified via the AAPP if a third party application is involved.

You have read the release notes that list new features, system requirements, restrictions, and more, and are available in the [Technical Documentation Library](#).

You have read through the related troubleshooting guides and technical bulletins available in the [Technical Documentation Library](#).

You have read through the self-service information on commonly asked support questions and known issues and workarounds available in the [Technical Knowledge Center](#).

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