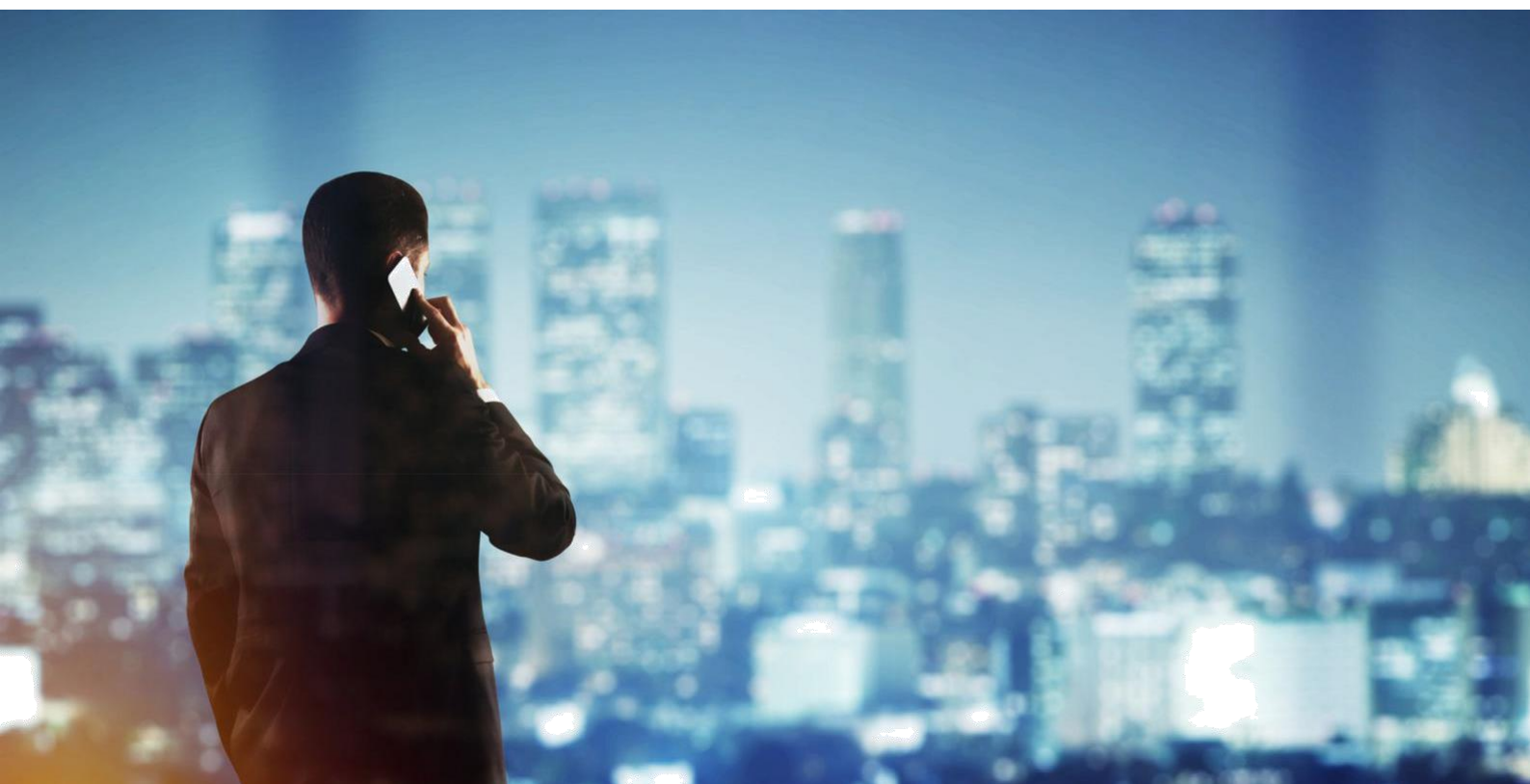




Alcatel-Lucent Enterprise

EDS Channel User Manual



Alcatel Lucent Enterprise SIP Devices

Website: www.aledevice.com

Email: sales.alesip@al-enterprise.com

Legal notice

The Alcatel-Lucent name and logo are trademarks of Nokia used under license by ALE. To view other trademarks used by affiliated companies of ALE Holding, visit: www.al-enterprise.com/en/legal/

trademarks-copyright. All other trademarks are the property of their respective owners.

The information presented is subject to change without notice. Neither ALE Holding nor any of its affiliates assumes any responsibility for inaccuracies contained herein.

© 2020 ALE International. All rights reserved. <http://www.al-enterprise.com>

Disclaimer

While efforts were made to verify the completeness and accuracy of the information contained in this documentation, this document is provided “as is”. To get more accurate content concerning Cross Compatibilities, Product Limits, Software Policy and Feature Lists, please refer to the accurate documents published on the Business Partner Web Site.

In the interest of continued product development, ALE International reserves the right to make improvements to this documentation and the products it describes at any time, without notice or obligation.

Directory

1	Introduction.....	5
1.1	General Description	5
1.2	Abbreviations & Glossaries	5
1.3	Global Architecture.....	6
2	Channel User Management	7
2.1	Registering Channel User	7
2.2	Channel User Login	8
2.3	Channel User Information Modify.....	9
2.4	Forget Channel User Password	10
	Overview.....	13
3	Enterprise Management.....	14
3.1	Creating Enterprise User	14
3.2	Editing Enterprise User	14
3.3	Resetting Enterprise User Password	15

3.4	Freeze/Unfreeze Enterprise User	16
4	Log Management	17
5	Feedback & Documents	18

1 Introduction

1.1 General Description

EDS (Easy Deployment Server) is a deployment server which provides the possibility for ALE SIP devices to connect to the provision server or get pre-configured. It has a web based interface for the user to manage corresponding functionality.

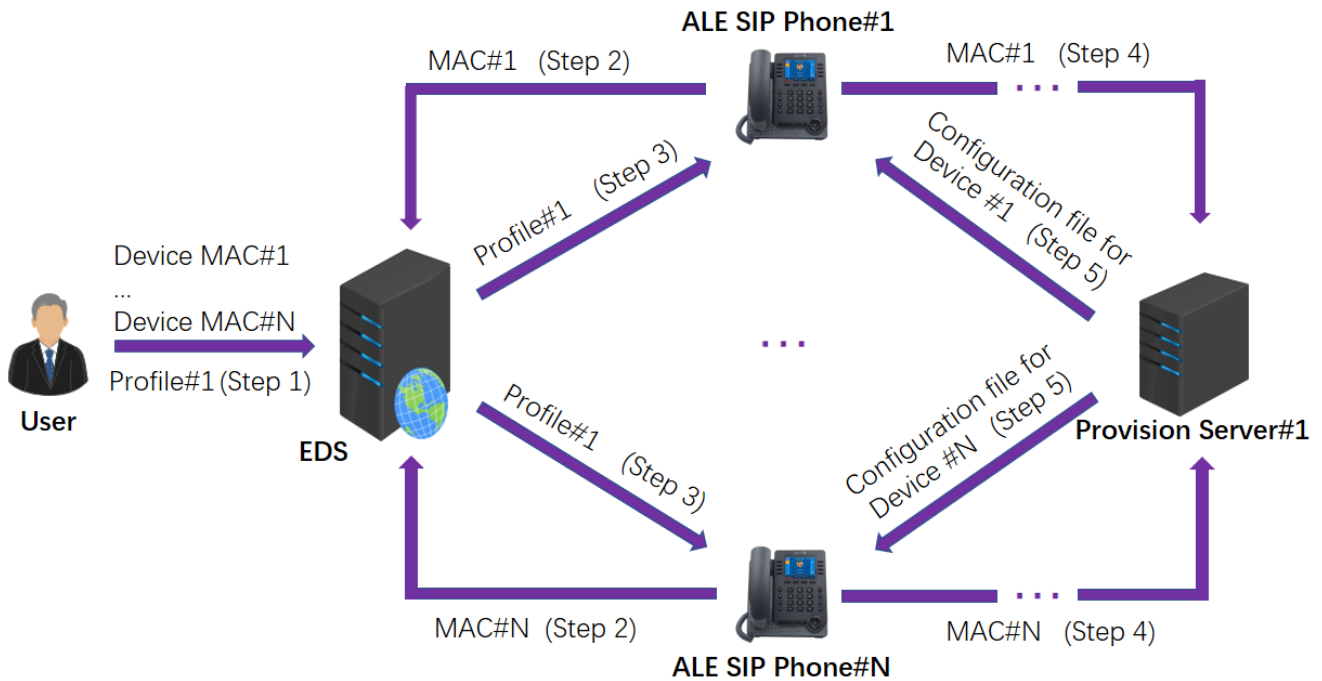
Besides using EDS as a direct deployment server to make ALE devices get pre-configured, the user needs to input the provision server address for the device to connect 3rd provision server. If the server is SSL/TLS based, a certificate is also needed. The MAC address of SIP device is associated with provisioning server address and certificate. When the SIP devices connect to EDS server, it can acquire provision server information from it and download config file from provision server automatically.

For more details about pre-configure functionality, please find EDS Enterprise User Manual.

1.2 Abbreviations & Glossaries

EDS	Easy Deployment Server
REST	Representational State Transfer
API	Application Interface
BP	Business partner
BiZ	Business

1.3 Global Architecture



NOTE:

The URL of provision server, provision authentication info, certificate, configuration parameters could be stored into profile, but neither of them is must to have.

Thus, the pre-condition for Step 4 is that Profile#1 contains the URL of Provision Server #1

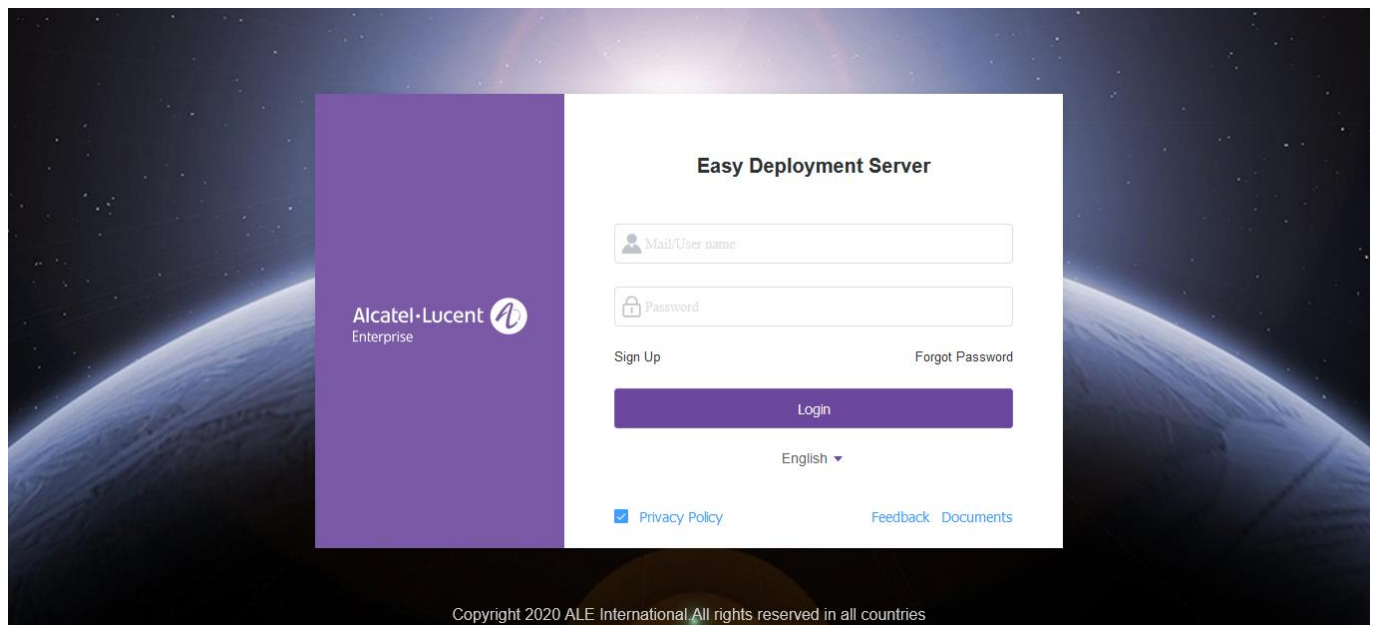
2 Channel User Management

2.1 Registering Channel User

New channel user account, needs to be created by ALE administrator.

The URL of EDS is <https://admin.eds.al-enterprise.com> . User can click the **“Sign Up”** button in EDS web page, then fill the below info to apply for an account.

- company name
- country area
- contact
- email
- phone number (optional)
- remark (optional)



Easy Deployment Server

Mail/User name

Password

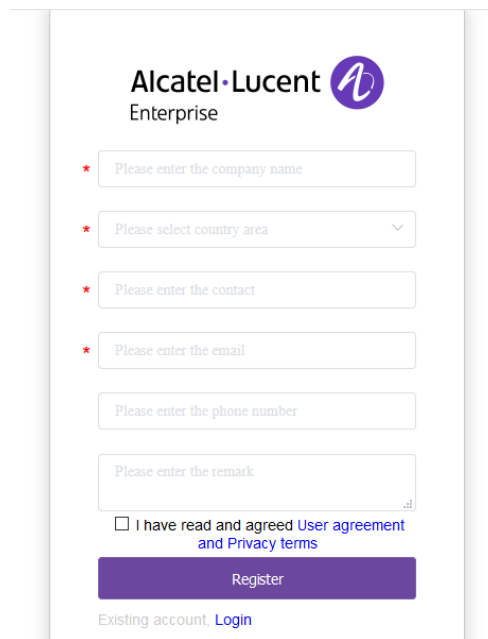
Sign Up Forgot Password

Login

English ▼

☒ Privacy Policy Feedback Documents

Copyright 2020 ALE International. All rights reserved in all countries

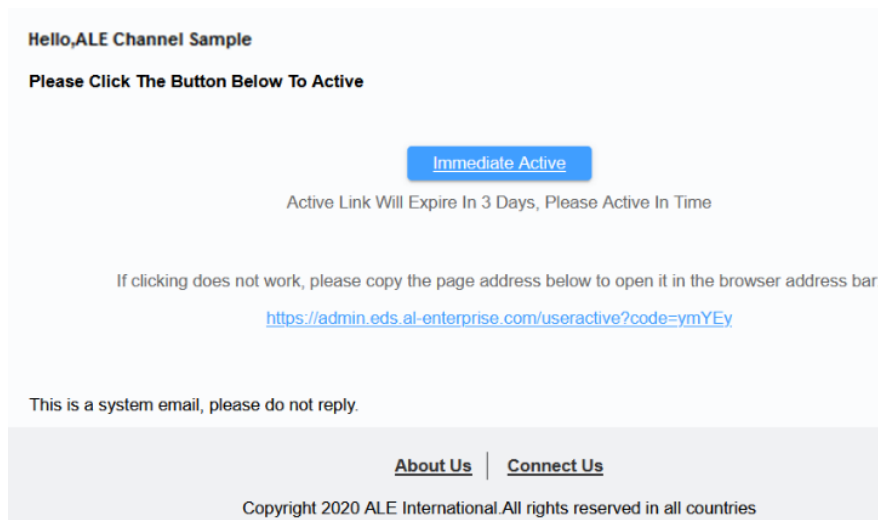


The registration form for Alcatel-Lucent Enterprise includes the following fields and elements:

- Alcatel-Lucent Enterprise logo at the top.
- Required fields marked with a red asterisk (*):
 - Please enter the company name
 - Please select country area (dropdown menu)
 - Please enter the contact
 - Please enter the email
- Optional field: Please enter the phone number
- Optional field: Please enter the remark
- Checkbox: ☐ I have read and agreed [User agreement and Privacy terms](#)
- Register button (purple)
- Existing account, [Login](#)

Once user clicks the **“Register”** button, ALE administrator will receive the registering email.

An activation email will be sent back to user to complete the registration once approved by ALE administrator.



2.2 Channel User Login

After clicking the **“Immediate Active”** button or putting the activation link into the browser address bar for first login, user will be asked to create a username and then set the password immediately.

The username is **NOT** allowed to be duplicated.

The password must be 8 to 20 characters with at least 3 of total 4 types, including capital letter, small letter, digit and special character.

After completing the registration, user can log in the EDS server. The URL of EDS is:
[https:// admin.eds.al-enterprise.com](https://admin.eds.al-enterprise.com)

2.3 Channel User Information Modify

Click on the button under username, there is a menu for user operation. Click **“Personal Information”** to modify user information.

The top screenshot shows a navigation bar with 'English', 'ALECHSample', 'Feedback', and 'Documents'. A dropdown menu is open under 'ALECHSample', showing 'Personal Information' and 'Logout'.

The bottom screenshot shows the 'Easy Deployment Server | Channel' page. On the left is a sidebar with 'Overview', 'Enterprise Management', and 'Log Management'. The main content area displays user information for 'ALECHSample':

Company Name	ALECHSample	
Display Name	ALECHSample	Modify
* Email	[Redacted]	Modify
Username	ALECHSample	
Password	*****	Modify
* Country Area	France	Modify
Phone Number		Modify

The footer of the page reads: Copyright 2020 ALE International All rights reserved in all countries

Display Name could be modified and only readable under this user interface.

Country Area can be simply modified and save.

Phone Number can be simply modified and save.

Email could be modified only if user enters correct password, see screenshot below.

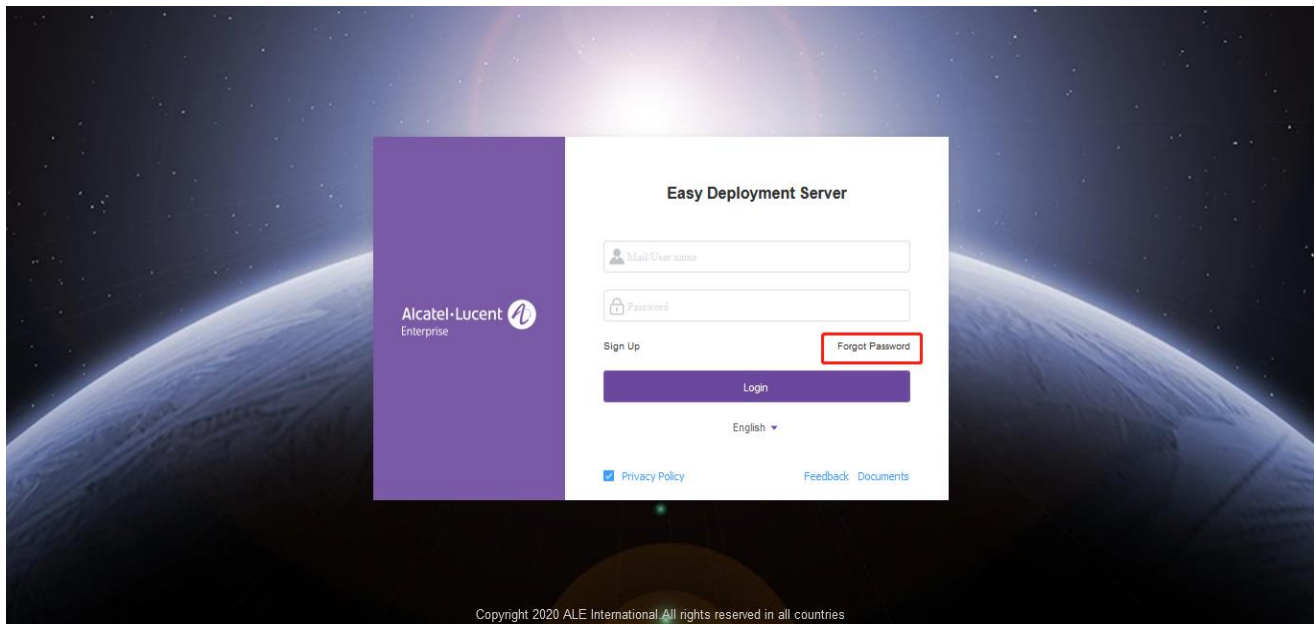
Password could be modified only if user enters correct old password, see screenshot below.

2.4 Forget Channel User Password

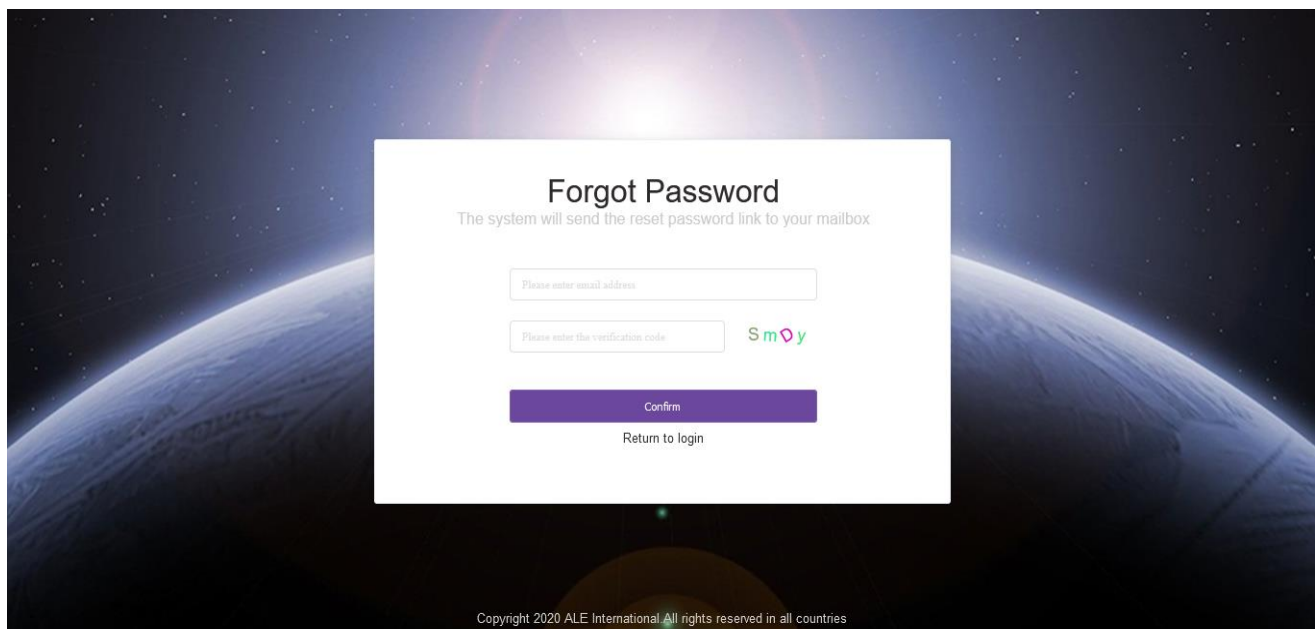
If the user forgets the password, it can be retrieved back by applying a **“Forget Password”** request on EDS server.

Here are the two steps of resetting the password.

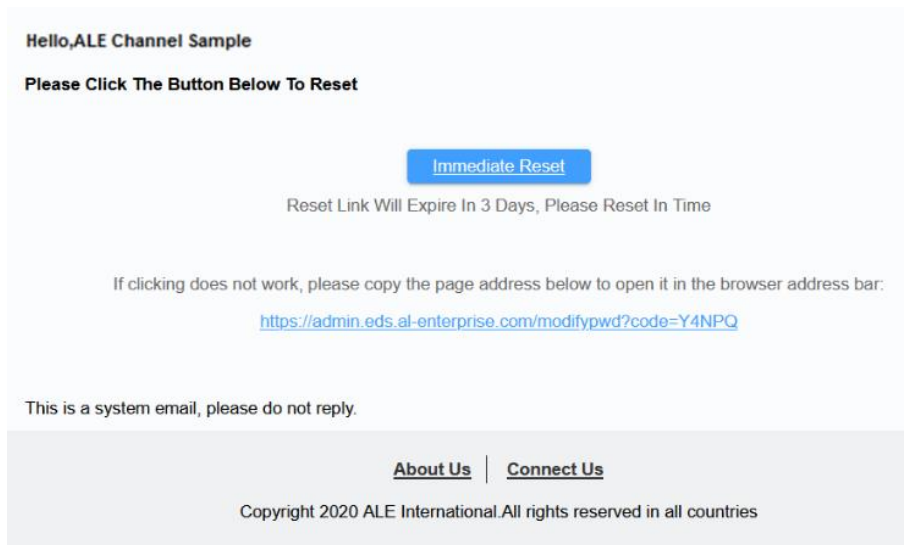
- If the password is forgotten, please enter the username, and then click **“Forgot Password”**.



- The EDS server will be redirected to a reset password page:



An email with the reset password link will be sent to the email address just input:



- Click the **“Immediate Reset”** button or putting the reset password link into the browser address bar, then reset the password complying password rule. Once password reset is successful. User can login EDS normally with the new password.

Alcatel-Lucent
Enterprise

RESET PASSWORD

Overview

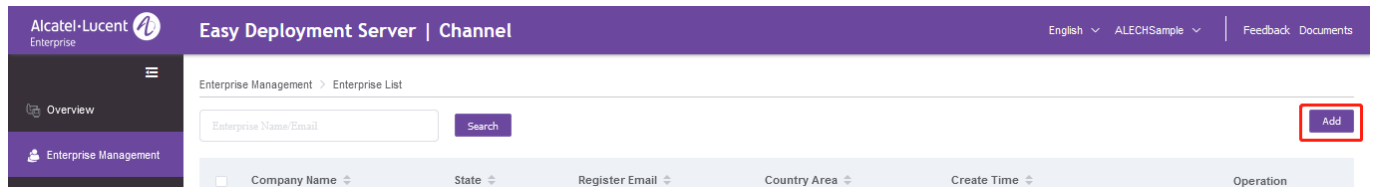
In Overview area, user could easily find out how many enterprise users under this channel, and the number is clickable to enter the Enterprise Management → Enterprise List to see the details.

The screenshot shows the 'Easy Deployment Server | Channel' interface. The top navigation bar includes the Alcatel-Lucent Enterprise logo, the page title, and links for language (English), sample data (ALECHSample), feedback, and documents. The left sidebar contains a menu with 'Overview' (selected), 'Enterprise Management', and 'Log Management'. The main content area, titled 'Overview', features a central card labeled 'Enterprise Overview' displaying the number '3' and the word 'Total' below it. The footer of the page states: 'Copyright 2020 ALE International. All rights reserved in all countries'.

3 Enterprise Management

3.1 Creating Enterprise User

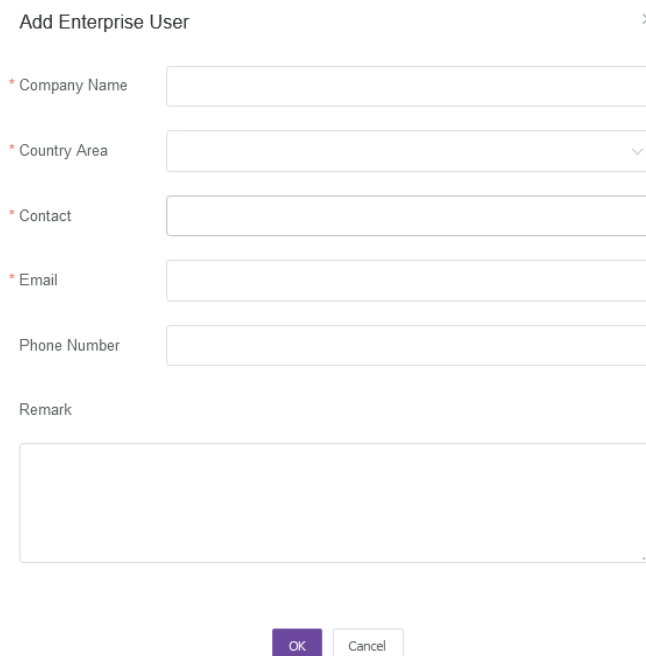
New enterprise account can be created by Channel user.



The screenshot shows the 'Easy Deployment Server | Channel' interface. On the left is a sidebar with 'Overview' and 'Enterprise Management'. The main area is titled 'Enterprise Management > Enterprise List'. It features a search bar with 'Enterprise Name/Email' and a 'Search' button. Below the search bar is a table with columns: Company Name, State, Register Email, Country Area, Create Time, and Operation. An 'Add' button is located in the top right corner of the table area, highlighted with a red box.

Click **“Add”** button, and then input corresponding information:

- Company Name
- Country Area
- Contact
- Email
- Phone Number (optional)
- Remark(optional)



The 'Add Enterprise User' dialog box contains the following fields:

- * Company Name: Text input field
- * Country Area: Dropdown menu
- * Contact: Text input field
- * Email: Text input field
- Phone Number: Text input field
- Remark: Text area

At the bottom are 'OK' and 'Cancel' buttons.

3.2 Editing Enterprise User

Channel user firstly selects the enterprise name which needs to be edited, then click the **“Edit”** button to edit the information of enterprise user.

Alcatel-Lucent Enterprise Easy Deployment Server | Channel

Enterprise Management > Enterprise List

Enterprise Name/Email Search Add

<input type="checkbox"/>	Company Name	State	Register Email	Country Area	Create Time	Operation
<input type="checkbox"/>	ALEEnterpriseSample	Normal		France	2021-01-02 10:37:51	Edit Freeze

3.3 Resetting Enterprise User Password

User firstly selects the user name which needs to reset password, then click the **“Edit”** button, and then click **“Reset Password”** button, an email with the reset password link will be sent to the preconfigured email address.

Edit Enterprise User

Reset Password

* Company Name ALEEnterpriseSample

* Country Area France

* Contact ALEEnterpriseSample

* Email

Phone Number

Remark

OK Cancel

Hello, ALE Enterprise Sample

Please Click The Button Below To Reset

Immediate Reset

Reset Link Will Expire In 3 Days, Please Reset In Time

If clicking does not work, please copy the page address below to open it in the browser address bar:

<https://admin-ga.eds.al-enterprise.com/modifypwd?code=iBkbB>

This is a system email, please do not reply

About Us Connect Us

Copyright 2020 ALE International. All rights reserved in all countries

3.4 Freeze/Unfreeze Enterprise User

User firstly selects the user name which needs to be frozen, and then click **“Freeze”** button, and then click **“OK”** button on the prompt window.

Alcatel-Lucent Enterprise Easy Deployment Server | Channel English ALECHSample Feedback Documents

Enterprise Management > Enterprise List

Enterprise Name/Email Search Add

Company Name	State	Register Email	Country Area	Create Time	Operation
ALEEnterpriseSample	Normal		France	2021-01-02 10:37:51	Edit Freeze

NOTE

After freeze, the enterprise user will not be able to log into the system.

OK

Cancel

After the enterprise user is frozen, you will see the **“Freeze”** button will switch to **“Unfreeze”** button.

Alcatel-Lucent Enterprise Easy Deployment Server | Channel English ALECHSample Feedback Documents

Enterprise Management > Enterprise List

Enterprise Name/Email Search Add

Company Name	State	Register Email	Country Area	Create Time	Operation
ALEEnterpriseSample	Freeze	travis.zhang@al-enterprise.com	France	2021-01-02 10:37:51	Edit Unfreeze

4 Log Management

The channel user could check the log via Log Management.

Alcatel-Lucent Enterprise Easy Deployment Server | Channel

English ALECHSample Feedback Documents

Log Management > Log List

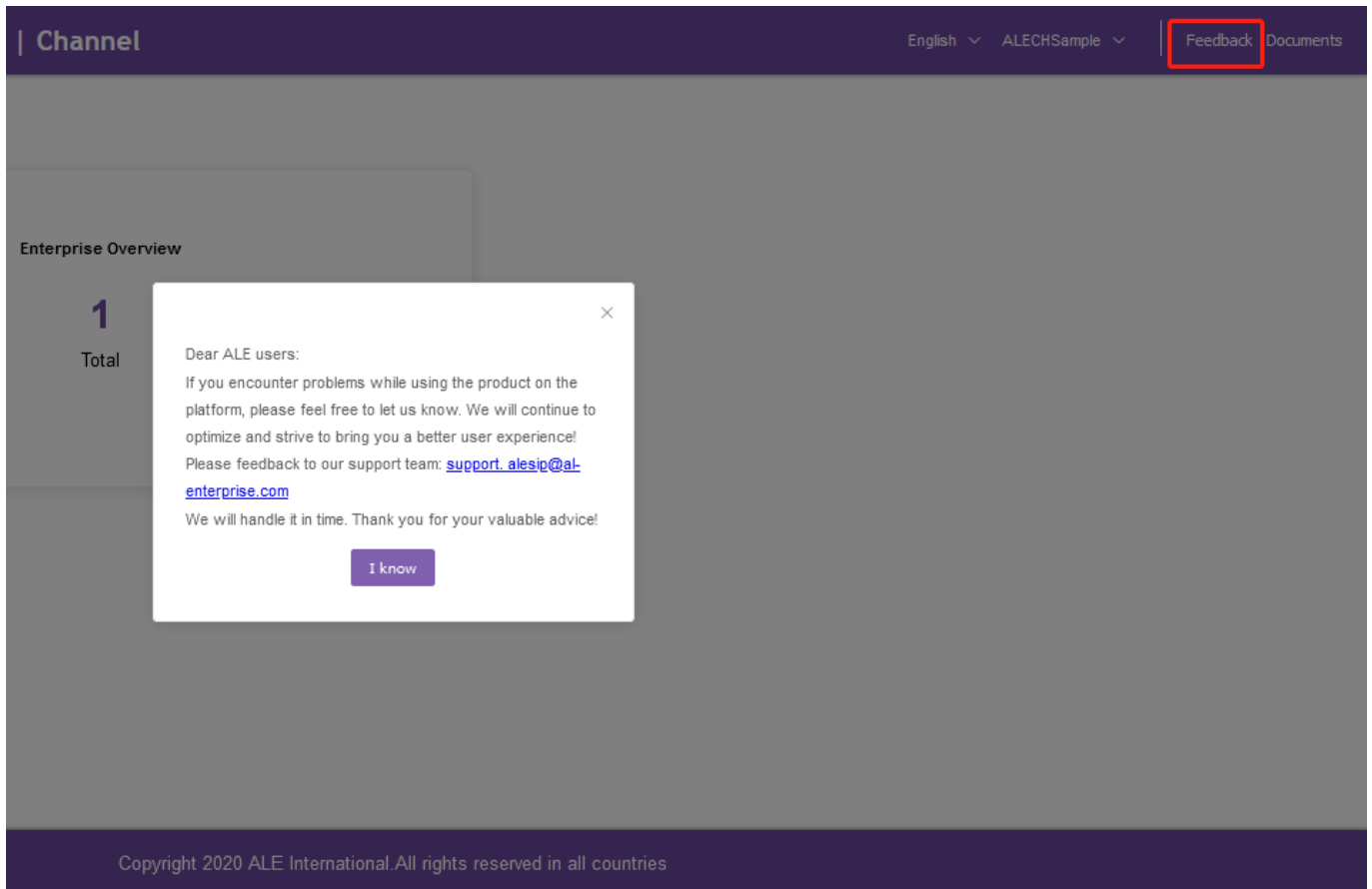
Executor/IP 2021-01-02 13:29:16 To 2021-01-03 13:29:16 Search

Executor	IP	Operation	Operation Time	Result
ALECHSample	211.97.131.171	Login	2021-01-03 13:29:16	Success
ALECHSample	211.97.131.171	Logout	2021-01-03 13:29:12	Success

Also, Executor/IP/Time Range could be input to query the log precisely.

5 Feedback & Documents

The Channel user encounters any issue or question, and wants to report to ALE Technical Team, please click **“Feedback”** button, and get the technical support email address.



Also, the more document could be found via ALE download center by click **“Documents”** button.